How Payment Works At Benchmark Gymnastics

Making Payment Easy

We know life can be a little busy even at the best of times, so we've tried to make paying as simple as possible. In fact once you've set up payment with us you will not need to do anything again. How's that for easy and hassle free!

So how does it work? Well at Benchmark Gymnastics we collect all payments via paperless Direct Debit using our payment provider Go Cardless. Paying by Direct Debit saves time as it is quick and easy to set up and only needs to be done once.

Payments made by Direct Debit are also fully protected by the Direct Debit Guarantee, making it the UK's safest payment method.

To make a payment simply set up a direct debit mandate with Go Cardless by clicking on the 'Pay With Go Cardless' button below (you will need your bank account number and bank sort code.) It should take no more than 2 minutes to do!

Pay with GOCARDLESS

Once you have done that your part is done! When a payment becomes due, whether for annual membership fees, monthly course fees or a leotard, we will take care of everything which means you can sit back and relax in the full knowledge that everything has been taken care of.

Have A Question?

No problem! We've put together some answers to the most commonly asked questions regarding payment on the next page. So feel free to have a look and if you can't find what you are looking for you can always drop us an email: admin@benchmarkgym.com

We are here to help!

Payment FAQs

Do we accept payment by cash, cheque or credit card?

Unfortunately we do not. All payments must be made by direct debit using our payment provider Go Cardless. Accepting payments this way saves time as you only need to setup payment once. From that point on payments are automatic, never forgotten, lost or delayed. Accepting payment by direct debit also saves us admin time so we can focus on providing you with a great service.

Do we offer a sibling discount?

Yes. A sibling discount of 10% for each sibling is available for the monthly course fee only. Unfortunately the sibling discount does not apply to one-off fees such as annual membership, events, competitions and the purchase of leotards, tracksuits, etc. Please contact us if you believe you are eligible for a sibling discount.

What happens if I want to withdraw my child from Benchmark?

In the event you wish to withdraw your child from classes we ask that you provide us with a minimum notice of two weeks as outlined in our 'Terms of Leaving'. (Please click here for more information.)

If I miss a class or a class is cancelled will I get a refund/credit?

We are unable to offer refunds or credits for absences or class cancellations.

Paying by Direct Debit

Can you cancel your Direct Debt with us?

Yes. You can cancel your direct debit with us at anytime by logging into your Go Cardless account and cancelling your authorisation. If this is done without you abiding by the Terms of Leaving you may be stopped from all future participation in Benchmark Gymnastics classes, courses and activities.

Will you take payments out of my account without my authorisation?

Absolutely not. The Direct Debit Guarantee protects customers against unauthorised payments. Customers can get a full and immediate refund from their bank for any payment they believe was taken in error on a 'no questions asked' basis.

What happens if I want to make a one-off payment for an item such as a leotard or competition fee?

After setting up your Go Cardless authorisation we can take payments from you for one-off payments without you having to do anything. When payment for an item or event becomes due, whether that be for annual membership, competition fees or a leotard, we will notify you by email of the exact amount and date of payment. This amount will then be taken from your account on the date specified without you needing to do anything.

Where can I find more information on the Direct Debit Guarantee?

You can find out more about the Direct Debit Guarantee here.

What happens after I set up my Go Cardless mandate?

Once you have setup your Go Cardless mandate you will be notified by email that you have pre-authorised Go Cardless to collect payments from you on behalf of Benchmark Gymnastics.

Is Go Cardless secure?

Yes. Go Cardless uses military grade encryption to protect your data. All sensitive details are RSA encrypted and communicated over secure channels, so you can rest in the knowledge that your information is secure.

I've never heard of Go Cardless before. Is it regulated?

Yes. Go Cardless is an Authorised Payment Institution regulated by the Financial Conduct Authority.

2018/2019 Academic Year Fees

Membership Fees

£17 Annual British Gymnastics Fee. This fee is due in October or on joining and must be renewed every year. This fee must be paid directly to British Gymnastics **BEFORE** your child can begin attending classes at Benchmark Gymnastics. This fee is only applicable for student's for General Gymnastics classes. Parent & Toddler students are not required to pay this fee. For more information on how to pay see here.

£10 Benchmark Annual Membership Fee. This fee is due on joining and must be renewed on or around 4th August every year.

Class Fees

General Gymnastics Classes - £47 Monthly Fee (2 hour classes). This fee entitles gymnasts to 38 x 2-hour sessions over the course of an academic year. This means fees are approximately £6.80per hour. The monthly fee is due on/around 4th of the month from September to July.

General Gymnastics Classes - £27 Monthly Fee for 4 year old 1 (hour classes). This fee entitles gymnasts to 38 sessions over the course of an academic year. The monthly fee is due on/around 4th of the month from September to July.

Parent & Toddler Classes - £26 Monthly Fee. This fee entitles gymnasts to 38 sessions over the course of an academic year. The monthly fee is due on/around 4th of the month from September to July.

Strength & Conditioning Classes - £22 Monthly Fee. This fee entitles gymnasts to 38 sessions over the course of an academic year. The monthly fee is due on/around 4th of the month from September to July.

Pay with GOCARDLESS

Multi-Class Discount – 10% off Monthly Fee. If your child is enrolled in more than one General Gymnastics or Parent & Toddler class, the entire monthly fee will be discounted by 10%.

Please note: This discount only applies to General Gymnastics and Parent & Toddler class fees and replaces any other discount.

Sibling Discount – 10% off Monthly Fee. If you have two or more children enrolled at Benchmark you are entitled to a 10% discount on the monthly fee. This discount is only applicable to class fees.

Other Fees

Badges & Proficiency Awards - £5

Merchandise, Holiday camps, etc.

Please see our website.