

## Benchmark Holiday Camp Information

Welcome to Benchmark Gymnastics and thank you for your interest in booking your child/children onto one of our holiday camps. Please take the time to read the following information as it should answer any questions you might have about the camp.

### Confirmation Of Your Booking

Once you have completed the online booking form you will receive an email confirming your booking. We will not contact you again before the camp unless there is a problem with your booking or payment. Please mark the camp dates in your diary/calendar and bring the confirmation email with you to your first session.

### What To Wear

To ensure gymnasts are dressed suitably for training sessions and to meet health and safety requirements we ask that the following dress code be observed by all gymnasts:

- Girls - A leotard or shorts and a t-shirt
- Boys - Shorts and a unitard or shorts and a t-shirt
- No socks, trainers, shoes, jeans, skirts, casual trousers or hooded tops will be allowed
- Long hair must be tide back and kept out of the face
- No jewellery of any description is to be worn including earrings, body piercings, watches, rings, necklaces and nail extensions. If your child wears or brings jewellery, they will be asked to remove it and we will not be held responsible if it gets misplaced
- If you have a verruca, please cover it with a plaster

### Medication

If your child has asthma, or allergies, we ask that they bring their asthma pump, epi pen, etc. with them to the course. Please ensure you inform us of any medical conditions on the online booking form.

### Lunch

Please make sure your child brings a packed lunch that includes a non-fizzy drink with a resealable lid. Please also ensure the packed lunch does NOT include nuts or sesame seeds.

### Getting in touch

If you have any additional questions, please send us an email to: [admin@benchmarkgym.com](mailto:admin@benchmarkgym.com) or call us on 0333 358 2223.

### Payment (Members only)

Payment for the holiday camp will be taken by Go Cardless, at some point between the time of your booking and the start of the holiday camp. A failed payment will result in your space being revoked.

### Payment (Non-Members)

If you are a non-member (i.e. someone who does not attend weekly classes at Benchmark), and you have 1. not attended one of our camps before or 2. cancelled a direct debit for a previous camp, you will need to set up a Go Cardless authorisation **BEFORE** your child can attend. Failure to do so will result in your booking being disregarded.

At Benchmark Gymnastics we collect all payments via paperless Direct Debit using our payment provider Go Cardless. Paying by Direct Debit saves time as it is quick and easy to set up and only needs to be done once.

Payments made by Direct Debit are also fully protected by the Direct Debit Guarantee, making it the UK's safest payment method.

A link to set up a Go Cardless authorisation so we can charge you for the holiday camp is provided at the end of the booking form.

Payment for the holiday camp will be taken by Go Cardless, at some point between the time of your booking and the start of the holiday camp. A failed payment will result in your space being revoked.

Please note: If you have attended one of our camps in the past your Go Cardless authorisation should still be active and you will not need to set up a new authorisation.

### Refund Policy

Please note that should you decide to cancel your booking less than 7 days before the holiday camp you will not be entitled to a refund.